Cloud Services

Our Goal

The cloud has revolutionised the day-to-day operations of many companies. For video conferencing cloud services, we leverage global points of presence so video can be transmitted securely and reliably at high speed, giving businesses greater reach for collaboration, both internally and externally.

We offer a range of cloud services, including video as a service (VaaS) starting with the analysis of your business, so we can build a highly-effective, bespoke solution that supports your business requirements.

The benefits of adopting cloud technology within operations are numerous, and will help you stay ahead of the curve and put your business at the forefront of an ever-changing medium.

The cloud: a brief explanation

Public Cloud

Public clouds use a shared infrastructure managed by a third party, where various applications are located in a shared virtualised environment. Public clouds are hosted away from a business' premises with a levelled network that works as an extension to an enterprise's existing infrastructure.

Private Cloud

A private cloud is owned and managed by a business, either via an in-house IT team or a third party cloud provider. Access to a private cloud is restricted only to those who operate within the company's firewall.

Cloud Security

We offer the highest degrees of both physical and logical security, underpinned by ISO accreditations for securit2y, quality and environment. We are also on the Home Office X List, with all necessary staff having been security checked and cleared.

Physical Security

- Secure entry to our HQ and segregated vNOC services area

- High levels of surveillance of our building, which is not signposted or branded

- Internal procedures and protocols for all staff, with restricted access to areas containing sensitive information

Logical Security

- Active firewalls and directory systems

- Windows and Linux production servers

- All systems monitored and protected to the highest levels

Resources are ring-fenced for exclusive use; this means sensitive information is kept as secure as possible.

Hybrid Cloud

As the name suggests, a hybrid cloud is a mixture of private and public. This allows applications to be located in the virtual environment they work best in, which can be entirely defined by your company. Where there are mutual touch points between clouds, a blend of both can be created to better serve certain areas of a company.

Businesses can define which areas of operation must be kept private and which can be accessible to anyone – including those outside the business – in a highly secure environment.

Videocall's ICE Platform

At Videocall, we are 100% focused on video conferencing, ensuring the best quality and productivity for every customer. That is what drove us to create ICE – our Intelligent Cloud Experience. This platform, designed to offer high quality Video as a Service in the cloud, leverages our expertise to offer an affordable, reliable, and scalable virtual environment for all video conferencing solutions. ICE offers a wide range of benefits and features, including use of our EAGLE service management platform and optional support from our dedicated vNOC team.

ICE
INTELLIGENT CLOUD EXPERIENCE

Professional Services **Managed Services** **System Integration** **Support Services** **Room Integration**