



## What is EAGLE?

**EAGLE is our unique service management platform designed to enhance control over your video conferencing service. EAGLE can be used within our cloud service, ICE, or across your on-premise deployment.**

EAGLE allows for the simple and straightforward scheduling of meetings; inviting attendees, room management plus reporting and analytics tools. EAGLE is a user-friendly and highly intuitive software as a service accessed through a web portal or Microsoft Outlook.

*EAGLE has an easy-to-use interface that works as a complete service, managing the entire scheduling process from start to finish*

### Features of EAGLE

#### Easy to Manage:

Video conferencing scheduling and management in one easy-to-manage place.

#### Painless Scheduling:

Users can book through EAGLE and see scheduled meetings in Outlook.

#### Straightforward Booking:

Book recorded conferences with standards based endpoints.

#### Work Smart:

Reserve hot desk spaces with EAGLE Smart Working module.

#### Video Analysis:

Usage reporting for comprehensive analysis of your video conferencing adoption.

#### Analytics and Reporting:

Analysis and reporting tools available to monitor usage.

#### Key Features

##### Meeting Reservation

Reserve rooms and meeting environments, giving company-wide view of availability.

##### Clear Overview of Spaces

Analysis and certification of all meeting spaces to discern and ensure the compatibility of software and hardware.

##### Tiered Service

The ability to cater your service using our service modules, offering the ability to book and use vNOC for enhanced conference management. This gives users the chance to simply enter the room and begin or hold ad-hoc meetings on demand.

##### Integrated with ICE

EAGLE is a standard offering when you subscribe to our cloud VaaS platform ICE.

## Benefits of EAGLE

### Unified Communications:

EAGLE helps to manage video conferencing infrastructure to create a unified communications strategy.

### Designed for Your Business:

Five separate modules of service for bespoke solutions designed for your business.

### Dedicated Support:

Optional support from the dedicated vNOC team or self-service options for swift arrangement of ad-hoc meetings.

### Asset Management and Availability:

Use EAGLE to seamlessly collaborate between users, networks and platforms.



#### Module 1: EAGLE-vNOC

Schedule managed conference services with Videocall's vNOC via the EAGLE portal. The Video Network Operations Centre offers a fully-managed concierge service including meeting room management, invitations for attendees, and in-call technical support.

#### Module 2: EAGLE Enterprise

Schedule video conferencing via EAGLE on your own in-house room management booking system, aiding company-wide usability and allowing staff to use a familiar infrastructure for day-to-day bookings.

#### Module 3: EAGLE Outlook Integration

Schedule video conferencing via EAGLE in your existing Outlook environment. As one of the most widely-used platforms for email and scheduling, EAGLE can be seamlessly integrated with Outlook for simple and straightforward booking. Available in conjunction with modules 1, 2, 4 and 5.

#### Module 4: EAGLE Smart Working (Room Booking)

Schedule meeting spaces for regular face-to-face meetings as well as video conferencing with EAGLE. This module affords further control over both virtual and in-person meetings, helping to unify all types of communication.

#### Module 5: EAGLE Smart Working (Desk Sharing)

Reserve desk sharing spaces via EAGLE. Working environments can be booked ad-hoc or scheduled, allowing for better hot-desking policies. Employees are able to use EAGLE to reserve spaces all around the office, not just for video meetings.