



What is SUREFIRE?

SUREFIRE is a video overlay network designed specifically to support real-time, high quality, high demand and high usage video services that offer our customers the choice to manage their video conferencing demands without additional pressure or costs on existing networks.

Key Features

- **World class MPCS** – seamless video environment created by world class MPCS performance
- **Fully managed** – fully managed by Videocall's service centre and with service availability levels of 99.999%

With Quality of Service and SLAs that deliver 99.999% performance, SUREFIRE has over 70 points of presence worldwide, and supports local access globally to our ICE cloud services.

- **Consistent experience** – entirely separate from any data running across corporate WANs or LANs, meaning that your internal network is unaffected by high volume of video conferencing traffic
- **High quality guarantees** – SUREFIRE provides the mechanism to guarantee high quality meetings; it can be used without affecting other key applications

Key Benefits

Guaranteed Experience

An overall improved video conferencing experience that leverages a dedicated bandwidth to support continuous high quality video collaboration.

Scalable

Fully global scalable services that will grow with your company; over 70 points of presence worldwide.

End to End Monitoring

End to end management and monitoring of SUREFIRE, meaning internal network teams do not have to spend valuable time troubleshooting video conferencing issues.

